



Kansas City Institute of Podiatry, PA

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Dear Patient,

Firstly, we want to say we sincerely hope you, your friends and family are healthy during these stressful times.

We want to reassure you that we are doing everything we can to avoid reducing office hours as the [COVID-19 coronavirus](#) impacts our community. We will remain open unless otherwise instructed by local public officials.

The safety and wellbeing of our patients and the health of KCIP Employees is extremely important to us. We are carefully monitoring the coronavirus (COVID-19) and following recommended protocols and guidance from the Centers for Disease Control, the World Health Organization and other health authorities.

We have implemented recommended screening tools so that we may continue to serve those patients that require care.

1. If you feel sick, are running a fever or are at high risk due to a medical condition such as lung disease, heart disease, high blood pressure or Cancer or are immunocompromised, please cancel your appointment.
2. If you have traveled away from home, domestically or internationally, please postpone your appointment 14 days
3. If a family member has traveled domestically or internationally in the past two weeks, we also ask that you reschedule your appointment after 14 days

While we look forward to continuing to serve you and we recognize the need for flexibility during this time. Effective immediately, the KCIP team will be reducing the number of visits to the office. We will make every effort to not have patients waiting in the waiting area and instead go quickly to a treatment room. To accommodate this, ***it is imperative that we limit one visitor with each patient.*** This will need to be strictly

enforced in order to help maintain an adequate social separation. If you or anyone else comes with more than one family member, the additional persons will be asked to wait outside the office. We have created seating throughout our waiting room that is separated by 6 feet. We are thoroughly cleaning the waiting area multiple times each day and each treatment room between patients.

It is important that if you are unable to keep your appointment, please contact us in advance so we can reschedule you and have our team help other patients.

We will be offering telemedicine to those patients that need to be followed but are at either high risk or may be in quarantine due to any of the above reasons. We are currently working with insurance carriers and CMS to determine exactly what is needed to meet these requirements. Please contact us at the office number: 913-894-4040

As the situation progresses, we will continue to communicate with you. Thank you for working with Kansas City Institute of Podiatry during this time. We wish you and your family good health and safety.

Contact us with any questions. We are here for you.

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